

Northampton Borough - Northampton Disabled People's Forum

Friday, 15 September 2017 at 10:30 am -12:30 pm

The Holding Room, The Guildhall, St. Giles Square, Northampton, NN1 1DE.

Agenda

1. Welcomes, introductions and apologies
2. Minutes and Matters Arising
3. Nominations for Co - Chair
4. Toby Birch - Community centres
5. Northamptonshire Partnership Homes - Tracey Thomson
6. Action Plan
7. Community Information Exchange
8. Items for Next and Future Meetings
9. Date of the Next Meeting

17th November 2017 10:30am – 12:30pm

Map and directions at: www.northampton.gov.uk/guildhall

For more information about this meeting please contact:
Aimee Luck, Community Development Officer,



aluck@northampton.gov.uk



Tel: 01604 837079



More information about the Forum generally is at: www.northampton.gov.uk/forums



Facebook page: <https://www.facebook.com/NorthamptonDisabledPeoplesForum?ref=hl>

Please note that this Forum is supported and funded by Northampton Borough Council. The Forum may work in partnership and collaboration with other community groups, councils and local services from time to time. The views expressed and decisions taken by the Forum are not necessarily those of Northampton Borough Council.



NORTHAMPTON
BOROUGH COUNCIL

Northampton Borough Council

Northampton Disabled People's Forum

Friday, 14 July 2017

Officers at the meeting Graeme Wilson
Aimee Luck

1. WELCOMES, INTRODUCTIONS AND APOLOGIES

Present: Cllr Larratt (Co Chair), Martin De Rosario (Co Chair), Cllr Davenport (CD), Barbara Barber (BB Individual), Larry Barber (LB), Mark Wright Northampton Adult Social Services (NASS MW) Jennifer Shaw (NASS, OCS JS), Cllr Ashraf (CA), Emily Butt (EB), Ballie Kaur Working Links (BK), Nikki Parrot Northampton & District MIND (NP) Graeme Wilson (GW), Aimee Luck (NBC AM), Nisha Mejer (NBC NM), Clive Culling NBC (CC)

Apologies: Liz Fitzgerald, Jacqueline F Smith, Michael Jackson, Beverly Mennell, Carl Weininger and Sue Armstrong

2. MINUTES AND MATTERS ARISING

Minutes approved.

Matter arising – AL gave update

3. DISABLED FACILITY GRANT POLICY - CLIVE CULLING

CC gave a presentation on the Disability Facility Grant Policy.

Grants are mandatory.

Means test – based on incomes, the need etc. Exceptions – beneficiary may be a child which is 100% of the grant.

Sometimes £30k is not enough. Can look at charities to support or give extra – this is discretionary

CC is beginning at consultation. Would like the forum feedback.

Q&A

CD: One the best facilities NBC makes available. The only problem is that not enough sheltered housing for people with disability. Walk in showers and ramps are very good. Many people don't realise that this service is available. People want independent living and it is important that we encourage people to apply.

CC: Want to make sure people who need it most get benefit.

CD: Need to make sure priorities are given.

CC: People with terminal illness, bed blocking are prioritised. Sometimes have to wait for the Occupational Therapist (OT) to let us know.

CL: With more pressures, more housing is required. How do you work with planning to make sure social housing contributes to the needs/requirements? Is this being constantly reviewed?

We do not appear to have a "housing needs analysis"

CC: NBC have a good housing policy and a percentage have to be social housing homes. Housing Needs analysis is a good idea.

CL: If the money is not all spent – what happens to it?

CC: The money may not come in on time, but the budget is still being spent. Has to be evidenced that it is used correctly.

JS: Assistive Technology – are you aware of this?

CC: Yes I am aware and this area is growing. If recommended by the OT will be considered.

CL: Welcome Technology assistance.

CD: Do you deal with scooter storage? Have had them installed and are very good.

CC: Will look into this. This is not being funded by NBC at present.

CL: Issues with people living in sheltered bungalows and people can't store scooters. The grant should provide grants for this. Can this be done?

CC: This may be a possibility. OT has to consider this and for the wellbeing for the person. Do not do this as a matter of routine. Looked on a case by case basis.

ACTION: NM to send presentations to forum.

ACTION: CC handed out forms for further feedback to forum

4. WORKING LINKS - BALJIT KAUR

Working Links support people out of work to get back into work. The organisation is an extension of the Job Centre and gives dedicated one to one support. Work especially with people with barriers, eg vulnerable adults, single parents etc. The programme is running for 3 years.

People can enrol on a 52 week programme where intensive support is given, eg – interview practice, application forms. Varied amount of work. There is also another programme which helps people who want to do self-employed work.

Based in Moulton Park. There is a small pot of funding to help travel costs. Provide in work support when placements have been made.

Working Links works towards promoting independence and empowering people to access support. Employers have to accommodate.

Referral process is simple. Can sign post people to the organisation. Work in partnership with companies like Evolve and work across the areas of the county.

Q & A:

CL: How many people who are being helped?

BK: Approx 40 people so far.

Based in Moulton Park. Happy to come and meet people. Attend the One Stop Shop.

Q: Are all partners working with you?

A: Yes. New consultant recruited to engage with people.

JS: What age group are you supporting?

BK: Working age 18 years plus

CD: There is a lack of confidence in people. How can you help? Do you find it

difficult with employers – there can be discrimination?

BK: We work one to one with people to help with confidence. Encourage them to volunteer and expose them to supportive organisations.

With regards to employers, yes there is discrimination. BK meets employers and builds relationships with them. If not confident with employer, will not people forward to them. Aim is long term and therefore will not engage with employers who discriminate.

CD: Will PIP or ESA be effected or other benefit effected? Is this a barrier?

BK: This will not stop. Help people to reassure. Aim to get people into work and get off benefit. Work closely with people and support them step by step and individual to the person. We keep in touch with work coaches. Wanting to support and not to sanction. Also element of in work support. Stay in touch with people in work in the probation period.

NP: I support people get back to work in my organisation too. With regards with confidence building, I give out courses and support people to get back into employment.

5. NORTHAMPTONSHIRE ADULT SOCIAL SERVICES - JENNIFER SHAW

Part of Olympus Care Service work for the employment and disability side of things.

Within the job centre, there are disability employment advisors. Role changed slightly – they are now a mentor. The work coach have improved – the job seeker goes to the same coach. Helps builds relationship. MW makes regular contact with the job centre.

Approx 50 work coaches, have a drop in session every Monday at 1pm. Work programme focusses on people who have mental problems, alcohol, drug issues. Give one to one support.

Provide access to work service – government funded body, have helped receive specialist chairs, help a disabled person receive aid /adaptation. Helped people who are hearing impaired.

There is pressure to get people into work. Provide work experience, have encountered barriers. Have regular contact with employers to help overcome this. Reassured the employer that people want to work and treated equally. Good for image of employer to recruit people with disability.

Do co work with agencies eg mental health teams.

CD: Don't see many adaptation with mental illnesses. How would you help them?

MW: It is getting better with raising awareness of mental illness. However there can be a stigma attached. MW provided support in the background. Helped people become more confident and supported. Eventually explained to employer and felt supported.

ACTION: NM to invite to community centre forum.

6. ACTION PLAN

AL went through the Action Plan:

Hate Crime Awareness Week – plans are underway for this. Meeting with organisations next week.

Carers Week – went well and was well received.

International Day for People with Disability- NM ask the forum what venue would be preferred. First choice was the Grosvenor Centre and second choice would be Weston Favell Shopping Centre.

7. COMMUNITY INFORMATION EXCHANGE

JS: Fully accessible caravan in Skegness handed out. Reference on website www.olympuscareservices.co.uk

Feedback from Sue Armstrong – Action Support

We can report that the service is going well and operates from L3 of the Mayorhold Car Park in the same place as the previous service

We hire to casual users for £5 for up to 3 hours use or people can become annual members In a rolling basis for £10 a month (annual contract signed) or upfront £100 (saving £20) for unlimited monthly usage up to 4 hours at a time. If someone wants to go over the 3 or 4 hour limit they can pay an extra £5 provided all scooters etc are returned 15 minutes before we close

People can access anywhere in town plus NGH , Morrisons and also Nene Valley Retail Park

We also hire boot scooters and wheelchairs for overnight , weekend and week use for a reasonable fee but require notice for this

We sell clean used mobility equipment from our base at cheap affordable prices plus new items supplied by our sponsor Shire Mobility and orders can also be made and collected from us

We are grateful for funding and facilities from NBC plus our sponsors APS Promotions and Tangerine Red who do all signage and publicity for free and Shire Mobility who provide and service 7 scooters plus members of the public who have donated scooters to us to increase our fleet

We have a boot scooter, 3 and 4 wheeled mobility scooters for all size of customer, wheelchairs both push and self propelled and tri wheeled and four wheeled walkers

People can collect from our base and return to same or if coming by bus and unable to get to us we will deliver and collect from the Bus Station and the Drapery

Nigel Pateman and Sue Alibone run the service on behalf of Action Support and we have a couple of volunteers but could do with a few more able bodied volunteers who can deliver and collect from the Bus Station and the Drapery

We open

Tues Thur Fri and Sat 10 till 4 and throughout July are trialling opening Wednesday 10 till 2

We are closed Monday and Sunday and we will evaluate whether opening Wednesday is financially viable at the end of July

Action Support based at Moulton Park supports young people and disabled adults of any age plus those made redundant later in life into employment (which can include voluntary)

We provide a full Garden Care and Property Maintenance Service plus have a Furniture and Antique Shop at Moulton Park

We receive some funding but raise most of our money through the above services to the public and commercial customers. Scooter2Go to go is not set up to make a profit it is seen as a vital service to the public but we do require a greater uptake of the service to reach financial viability

Our Facebook presence is

Action Support UK Ltd

Action Support Property Maintenance

Antiquities at Action Support and on the group sites

Scooter2Go

Action Support For Sale In Northampton

To book a scooter the direct dial mobile is

07946 077447 Direct to Scooter2Go or a landline number which comes through to the Moulton office 01604 491030

GW update

- Northamptonshire Sport are leading the consultation work to develop a new physical activity strategy for the county. Disabled people are half as likely to be active for the 30 minutes required each day to maintain good health & wellbeing as non – disabled. Therefore it's very likely that they will be a priority group for getting more active in the new strategy.

ACTION: NM to contact Lawrence Kay & or Harvey Morgan from Northampton Leisure Trust to present at the next meeting to discuss what's being done in Northampton to get more disabled people & active & ensure that all physical activity opportunities available in the Borough are inclusive of them.

GW met with Northampton Partnership Homes to discuss a £20,000 grant they've received to install some outdoor gym equipment on the Spring Boroughs estate. They want to ensure the equipment is accessible for disabled people to use & also purchase other equipment with the grant to help get disabled people living in the area more physically active.

ACTION: NM to invite Tracey to attend the forum to both present about their plans as well as consulting people about what they think the grant should be spent on to make the most of the money.

There are some seated aerobics sessions being ran at Bellinge Community Centre on Tuesday afternoon's 1:30 – 2:30pm which would be ideal for people with a disability. More details about them can be found on the flyer attached which would be great if people can share with others to help promote them to the target audience.

- Northamptonshire Association of Youth Clubs are running activities over the summer holidays at Kings Park for young people with Special Educational Needs. **ACTION:** NM to send out poster
- Goalball UK are running a free taster event in the sport for people who are blind, or partially sighted at Kingsthorpe College on Saturday 5th August. **ACTION:** NM to send out e flyer
- On Thursday 17th August Northampton Town Football in the Community (NTFITC) are running a fun day at Moulton College (NN3 7QL) for young people with a disability and or sensory impairment aged 5-18 years old. More details can be found on the following website:
<http://www.northamptonshiresport.org/events/2017/08/northampton-town-disability-football-fun-day3>
- The Summer SENDsation event held at Northampton College on Sunday 11th June was very successful with over 700 young disabled people & their families attending it to find out information regarding services available to them as well as trying different sports activities provided by local clubs they could go on to join. More details on the Local Offer website via the link below:

<http://www3.northamptonshire.gov.uk/councilservices/children-families-education/SEND/local-offer/Pages/summersendsation2017.aspx>

- Four para – swimmers from Northampton Swimming Club participate in the English Federation of Disability Sport Swim England National Junior Championships held in Sunderland recently & returned home with a brilliant total of 12 medals between them. More details can be found on the Northamptonshire Sport website via the link below:
<http://www.northamptonshiresport.org/news/2017/06/northants-para---swimmers-success-in-sunderland>
- Ellie Robinson and Maisie Summers – Newton of Northampton Swimming

Club (NSC) recently competed in the IPC World Series event in Berlin and returned home with an impressive medal tally of seven between them. More details can be found via this link:
<http://www.northamptonshiresport.org/news/2017/07/northants-para-swimmers-medal-joy-in-germany>

8. ITEMS FOR NEXT AND FUTURE MEETINGS

ACTION: Invite Northampton Leisure Trust. GW: to work with forum about future planning of play area.

Working Progress will be attending next meeting.

CW: Asked for the Nene Clinical Commissioning Group and the supply of orthotics to patients in Northamptonshire for a future meeting.

9. DATE OF THE NEXT MEETING

15th September, The Guildhall 10:30am – 12:30pm

The meeting concluded at Time Not Specified

Code of Conduct for the Forums

This Code of Conduct sets out the standards that the Forums expect of its members. It aims to provide members with an effective ethical framework in which to do business. It is not intended to be exhaustive, or to cover every eventuality, but sets out some common sense requirements to enable the forums to function smoothly and successfully.

It is the responsibility of the Chair to encourage and enable input from forum members, to ensure all voices are heard.

1. Meeting Etiquette

As an attendee you must comply with the following requirements and any others that may be stated from time to time:

- 1.1** Contribute positively to discussions concerning the issues of the meeting
- 1.2** Be friendly, polite, courteous and respectful at all times to fellow members, and others present
- 1.3** Not insult, abuse or use offensive language or behaviour
- 1.4** Comply with Northampton Borough Councils Equal Opportunities Policy
- 1.5** Demonstrate actively that you are interested in and care about the issue that you are discussing and want to make a positive difference
- 1.6** Show respect for buildings, facilities and equipment being used
- 1.7** Speak only through the Chairman of the meeting and not interrupt, heckle, make distracting noises or gestures
- 1.8** Speak clearly into any microphone provided and comply with any instructions given about its use

2. Being Objective

- 2.1** Your own experience and views should inform, but not dominate or dictate how you participate.
- 2.2** If you have a specific issue with regards to a service matter to raise these can be discussed with a member of staff at the end of the each meeting or you can ask for the appropriate officer details. Meetings attended by other residents are not the place to raise any issues of this nature.
- 2.3** Be Fair
- 2.4** You must have and show respect for the people you deal with, and take their circumstances and personal differences into account. This is about putting equality into practice. The key is simply to respect differences fairly, so that you do not exclude anyone, or treat anyone inappropriately or unfairly because of their particular circumstances.

Breaching the Code of Conduct

If any person's behaviour breaches this Code of Conduct, they will be required to leave the meeting and vacate the premises where it is being held. They will not be permitted to attend future meetings unless they provide satisfactory evidence to Northampton Borough Council that they will comply with the Code – e.g. a letter of apology.

If you would like further information or if you would like to discuss the Code of Conduct please contact Vicki Rockall, Partnerships and Communities Manager at vrockall@northampton.gov.uk or on 01604 837074

| Forum Action Plan | | | | | | |
|--|---|--|---------------------------|------------------------------|---------------------|--------------|
| Chair: | Cllr. Larratt and Martin De Rosario | | Responsible Forum: | Disabled People's Forum | | |
| Outcomes identified within the Corporate Plan: | <ul style="list-style-type: none"> Empowered local communities with a greater capacity to become involved in community life Promote integration and cohesion Appropriate support provided to those in most need Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design Future developments informed by the views of local people Delivery of events to celebrate and enjoy the Town's heritage and culture | | | | | |
| Objectives: | <ul style="list-style-type: none"> Identify issues of importance to disabled people who live or work in the Borough, research/discuss issues and decide on outcomes to achieve Promote and sustain effective communication between NBC and disabled people living or working in the Borough. Work towards equality of access by disabled people to services, including accessible formats, removing barriers, promoting dialogue and identifying specific requirements. Promoting partnership working by statutory and voluntary sector organisations, and Disabled People's groups and communities | | | | | |
| Actions: | | | | | | |
| Action | Owner | Activity (intelligence led) | Timescale | Cost | Measure | Last Updated |
| Improve attendance at forum, bringing different groups together to build upon the forum. Including service providers as well as service users. | Partnerships and Communities Team | Continue to promote forum through various networks and communications channels. Leaflets created. Forum members to distribute across to their contacts. Community Forums logo created. | Ongoing | Nil | % increase at forum | August 2017 |
| Hate Crime Awareness Week | NBC/ Northampton Rights and Equality Council / VIN | Week of activity- Inter forum activity; NBC Forums afternoon tea event to be arranged. Steering group set up to coordinate activities across community groups and promote through NBC. | October 2017 | Event held, no. of attendees | November 2016 | August 2017 |

| | | | | | | |
|----------------------------|---|---|-------------------------------|-----|-------------------------------|-------------|
| Disability Awareness Week | Partnerships and Communities Team- NMejer | Awareness raising event, promoting services available. Organisations who participated previously include; Olympus Care Employability Service, Changing Minds (NHFT), Northamptonshire Sport, Local Offer (NCC), Guide Dogs for the Blind, Northamptonshire Polio Fellowship, Door to Door Service. Look to merge with Christmas fair for increased footfall | 3 rd December 2017 | Nil | Event held and % no attendees | August 2017 |
| Disabled Facilities Grants | AAitken | Help promote the scheme to the community, Support AAitken, Adaptations Manager, to raise awareness. Clive Culling attended July meeting. | Ongoing | Nil | | July 2017 |
| Hate Crime work | ALuck/LJepson | Work with LJepson (Crane Project), to set up the forum as a Third Party Reporting Arena, where information can be captured to take to the Police or use part of the data collection to inform national bodies. Can also take 3rd hand information. AL and NM to be trained to take reports- Hate crime to be a regular agenda item to remind everyone of the route to report via the forum. | Ongoing | Nil | | May 2017 |
| Major road changes | Highways | Highways to inform Disabled People's Forum about any major road changes. Rejuvenation team in contact. | Ongoing | Nil | | April 2017 |
| Carers Week | Aluck | Celebrate and promote on social media- Completed | 12-18 June 2017 | nil | | June 2017 |